Lori Levy

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ABOUT ME
  Seasoned Developer with strength in User Interface Design and User Experience

My innate understanding of how different audiences use the Web changes over time, and my relentless desire to create the best experience for the user is what drives me. I am known as the "Queen of Cross Browsers," and the Go-To person for everything UI and UX at Fiserv. I use several Graphics programs on both Windows and Mac. I write stylesheets in my sleep, and I favor LESSCSS. I firmly believe all Web sites and apps should use Responsive Web Design, be usable by folks with disabilities, and I never tire of learning, trying and teaching the latest technologies. I am technical and fearless with any development tool and I understand and know my way around servers.

Portfolio: http://www.thisthin.com
                     http://www.mumonjitemple.org/
                     http://www.rafikivp.org

Fiserv, Hillsboro, OR   **March 2011 - Current**
Senior Software Engineer/UX & UI SME (contract to perm/full-time telecommuter)
Project Work: **Navy Federal Credit Union (NFCU), US Bank, FNBPA, First Banks**
  • Serve as the primary technical expert on Front-end development and coding standards
  • Analyze, design, develop, document and test user interfaces and system components of a medium to complex nature
  • Provide Accurate LOE (Level of Effort) estimates for development work
  • Work on multiple projects concurrently according to business needs and requirements
  • Ensure changes are implemented according to specifications
  • Review problems, understand the major impacts to technical and business-related areas, and provide basic recommendations and solutions that can be implemented to correct a problem
  • Serve as a project leader and provide technical guidance on defects and UI assignments
  • Ensure appropriate company and departmental Change Control and operational procedures are followed for all production-related updates assigned changes
  • Stay up-to-date with latest trends and technologies in the context of User Interface and User Experience design
  • Mentor and support members in the UI team who are still developing their skills and promote adoption of coding guidelines and best practices
  • Help to quickly turn customer feedback, interviews from internal stakeholders, and subject matter experts into user and use case based workflow, stories and navigation

- Contribute to the user experience strategy, UI requirements, workflow, and project scoping
- Work with a cross-functional team across multiple geographies, including our US and Costa Rica development centers across multiple time zones and cultural environments
- Validate user interfaces against accessibility design requirements
- Train Development team and QA on WCAG 2.0 and use of NVDA (Screen Reader application)
- Consult for the client to determine the boundaries of the WCAG testing (phased approach)
- Define the Test Set for each WCAG 2.0 remediation phase
- Update MVC UI widgets and perform code reviews and guidance for development team for WCAG remediation tasks
- Prepare reports for Client on WCAG 2.0 remediation work performed
- Troubleshoot cross-browser issues as SME for all of Professional Services Division of Fiserv

Environment: UI, Windows 7, VS2015, Photoshop, Paint.NET, IIS 7.5, HTML5, JavaScript, MVC, CSS, LESS, REST, jQuery, Cross-browser compatibility TFS, qUnit, Adobe Acrobat

Bonneville Power Administration, Portland, OR   May 2010 – March 2011
Developer Level III/Technical Lead (contract position)

- Create professional front end graphic user layouts that are consistent, intuitive, easy to use and meet Section 508 requirements
- Develop high level and detailed design specifications derived from architecture and functional specifications
- Redesign, architect and develop replacement for VB6 Revenue Forecasting application including front end, business logic layers, and data access layers using C#, .NET 4.0, and SQL programming languages
- Communicate with a wide variety of technical and business experts in both individual and group settings
- Author technical documentation for approval within Risk Management Framework including System Requirements Specification, System Design Specification, System Security Plan, and System Configuration Guide

Environment: C#, ASP.NET 3.5, ASP.NET 4.0, Windows Server 2008 R2, Windows 7, Web Services, WCF, SQL Server 2008, VS2008, VS2010, MS Excel, XML, XSLT, SQLXML, AJAX, LINQ, IIS 7.5, TFS, HTML, JavaScript, XML, Stored Procedures, UI

BrainBench, a PreVisor Company, Chantilly VA   Feb 2010 - May 2010
ASP .NET 3.5 Exam Validator (temporary contract)

- Reviewed and audited ASP.NET 3.5 exam in development (200 questions)
- Determined validity of correct and incorrect answers, provided feedback with detailed explanations for answers
- Evaluated questions to determine if test item was relative to real-world work environment

- Provided feedback on topic relevance as it relates to job function

Daimler Trucks North America LLC, Portland, OR   **Dec 2006 - Feb 2010**
.NET Developer/Application Owner (contract position)
- Modified and supported in-house .NET application for Vehicle Electronics using C#, MS SQL Express
- Improved the UI and User Experience for ASP .NET Web reporting site
- Tested, integrated and deployed vendor components updates into truck manufacturing vehicle electronics programming application
- Coordinated logistics, status, and communications across departmental boundaries for day-to-day support and scheduled releases

Environment: SMS, QA testing, Mainframe, DB2, DTS, SSIS, VB, C#, SQL 2005, Winforms, .NET, ASP.NET, QA Testing, Windows, Web Services, SQL DTS, MS SQL Server, Visual Basic, SSIS, SMS

Portland General Electric, Portland, OR   **Oct 2005 – Dec 2006**
Senior .NET Web Developer (contract position)
- Coded Web-based applications using ASP, ASP.NET, C# and SQL 2000 stored procedures
- Resolved technical issues; debug break/fixes for Web-based applications
- Created consolidated billing customer statement template in Metavante Designer (self-trained), with integrated corporate standards and style guidelines
- Developed and coded Web-based Crystal Reports
- Updated XML style sheet files for XML data rendering in Web pages

Environment: ASP, ASP.NET, C#, MS SQL 2000, XML, Crystal Reports

EARLIER EXPERIENCE
Back when the World Wide Web first became the Internet, I went back to school for software engineering, and then started contracting for Intel. From 1997 and until 2003, I worked as a contractor for Intel's IT Flex Group on and off, doing UI and User Experience Design work for the Sales and Marketing Department. I became a leader in UI for the Flex Services Group and mentored the entire team in UI, CSS, HTML, JavaScript, and DHTML. Details of my earlier work experience can be viewed in my LinkedIn profile at:
https://www.linkedin.com/in/lorilevy

EDUCATION
University of California/Davis Extension   Software Engineering Courses
University of the Pacific Stockton, CA   Management Certificate